Occupational health
Specialist support across a range of employee and work-based issues using a unique evidence-based and solution-focussed approach

For further information about occupational health services or any other product included within this booklet call BHSF today on 0333 344 3800 or visit www.bhsfoh.co.uk
Occupational health

Specialist support for your workforce

Occupational health (OH) is concerned with the impact of work on health and of health on work. It is designed to support businesses in the management of health issues at work by providing impartial, specialist support.

Access to the support and guidance of an OH professional is often the only difference between those companies that successfully manage health issues in the workplace and those that do not.

A consultative approach

By providing its services, expertise and guidance, OH can help to maintain a healthy workforce, mitigate the risk of health issues at work and assist your organisation in meeting its duty of care and health and safety obligations.

BHSF OH believes strongly in a consultative approach and will work closely with you from the outset to support health management practices and understand your business. Through consultation and strong communication, it can advise and build OH programmes that are fit for your organisation’s requirements.

A helping hand from BHSF Occupational Health

BHSF OH has many years’ experience of success in delivering OH services and has a clear understanding of the issues faced by a wide range of industries, environments and workplace situations. This enables it to deliver quality-driven solutions based on:

- Qualified and experienced OH professionals whose work is underpinned by quality and safety systems
- Comprehensive planning, implementation and management of contracts
- Support from the clinical management team with first-hand experience of delivering OH contracts
- Service delivery based upon a business model driven by its Quality Management Systems
- A range of services that can be combined and tailored to meet the needs of each client
- Advice and guidance that is evidence-based and solution-focussed

We strive to give opinions, guidance and advice based on evidence and offering a solution-focussed approach to enhance the value to our customers.

An evidence-based and solution-focussed approach to occupational health

As part of a multi-tiered approach, BHSF provides access to a full spectrum of occupational health services for employers of all sizes.
How can BHSF Occupational Health support your business?

BHSF OH provides an all-encompassing service for employers looking to support the health of their workforce. An impartial OH service is the cornerstone of an integrated OH and safety strategy and can provide direct access to an external specialist when needed most.

Through a consultative and client-focused approach to OH, BHSF OH delivers services that are both cost-effective and fit for purpose. These can:

• Provide instant access to OH-specialists and expertise to support your business
• Encourage better health and wellbeing management across your organisation
• Reduce sickness absence and staff turnover
• Limit the risk of litigation for your organisation
• Demonstrate a duty of care to your employees, showing you take occupational health and safety legislation seriously
• Ensure compliance with the Equality Act and Health and Safety at Work Act
• Assist in making the employee feel valued and cared for

BHSF OH recognises that successful OH support comes from working in partnership with employers and employees. From consultation to launch and throughout the delivery of the service, BHSF OH works with employers through a nationwide network of consultants, advisers and specialists to help your organisation support its staff.

BHSF Occupational Health services...

BHSF Occupational Health provides a full range of occupational health services, delivered in a range of ways:

- New starter health screening
- Health promotion
- Sickness absence referrals
- Immunisations/vaccinations
- Workplace assessments
- Health screening
- OH helpline
- Drug and alcohol testing
- Health surveillance
- Policy development
- Role-specific medicals
- Health and safety audits/assessments
- Complex medico-legal cases
- Expertise in stress at work issues
- Retirement on health grounds
- Outsourced Absence Management

Outsourced Absence Management

By outsourcing your absence process, you bring employees into contact with experienced healthcare professionals from day one of every absence. Calls are taken by the clinical team and appropriate case management support and intervention can be delivered as required. Electronic notifications keep the employer fully informed on a real-time basis.

For further information about occupational health services visit [www.bhsfoh.co.uk](http://www.bhsfoh.co.uk) or call 0333 344 3800.
Why choose BHSF OH?

BHSF OH has many years’ experience providing a wide range of occupational health services to both public and private sector organisations. The strength and breadth of its knowledge base enables BHSF OH to deliver tried and tested practical, cost-effective solutions to over 30,000 employees throughout the UK.

As a member of the occupational health association COHPA, BHSF OH understands the issues faced in a broad range of industries, environments and workplaces, applying clinical knowledge, initiatives and protocols to the needs of each customer. The cohesive BHSF OH service is dedicated to delivering economical, high-quality solutions to mitigate and manage occupational health risks on behalf of clients.

Our Vision:
To excel as a provider of employee benefits, healthcare insurance and HR support services.

Our Mission as a not-for-profit business:
• To maximise customer satisfaction, value and quality
• To encourage every team member to realise their full potential
• To achieve excellence in operations and business development
• To secure competitive advantage by innovation

Our Values
• We provide excellent value, consistent with prudence, and serve customers to an outstanding level
• We treat others properly in accordance with our Code of Business Ethics
• We recognise our obligations to all our stakeholders and we share our success through community action and support

By choosing BHSF, you will be choosing a long-term provider who will work with you every step of the way to achieve what ultimately contributes to the ongoing success of your organisation.

How else can BHSF help you?

Benefits Booklets
BHSF’s Benefits Booklets contain a range of BHSF products, additional schemes and benefit packages. Benefits Booklets can be produced with a branded cover or be totally bespoke, depending on your requirements.

Health cash plans
The health cash plan enables employees to receive cash payments towards everyday healthcare costs, from ‘off-the-shelf’ voluntary or employer-funded cash plans to tailored corporate cash plans that reflect your company’s needs.

BHSF Benefits Club
BHSF Benefits Club offers employees access to valuable services including an online discount scheme, a 24/7 confidential helpline, an online health assessment and lost key and luggage services. It is a great way of rewarding employees at very little cost to the employer.

Group Life
Providing a community-rated approach to death in service benefit, BHSF’s Group Life offers a no-fuss administration process and real value for money for the employer.

Flexsme
Flexsme is BHSF’s low-cost online employee benefits system designed within a secure framework to serve the needs of the HR department, payroll department and most of all the employees themselves.

Network Benefits
Network Benefits is an online service offering retail discounts, entertainment offers, family days out and much more. In these days where giving extra salary can prove difficult, helping the employee’s pay packet go further is the next best thing.

Salary sacrifice
BHSF is able to help with setting up salary sacrifice schemes such as childcare vouchers, cycle-to-work programmes and other initiatives.

Insurance services
BHSF also offers Plan4Life Cancer Cover, Care4 life insurance, travel insurance, personal accident insurance and pet insurance. For further information about any of these services please call BHSF today.

Employee Assistance Programme
Employee Assistance Programmes (EAPs) provide an early source of practical and emotional support for employees facing issues in their home or work life, assisting employers with their duty of care.